

# Bar Code Equipment Repair Solutions



## Depot Maintenance Contracts

Total coverage for normal wear-and-tear; includes labor and materials.

- **Standard 5 to 7- day turnaround time. Customizable upon request.**
- **Annual or multi-year contracts are customizable to meet specific coverage and turnaround times.**
- **Simplified service request via online portal to place repair orders, view repair tickets, track progress, and shipping.**
- **Unmatched level of expertise from highly skilled technicians.**
- **Repair facilities across North America and Europe.\***
- **Spare pool option with NBD shipping, available upon request.**

## Time & Material Maintenance

Cost effective or lower priority equipment.

- **Standard 10-day turnaround time.**
- **Free estimates.**
- **Simplified Service request via online portal to place repair orders, view repair tickets, track progress, and shipping.**
- **Unmatched level of expertise from highly skilled technicians.**
- **Repair facilities across North America and Europe.\***

## Onsite Depot Maintenance Contract

or

## Onsite T&M Flat Rate Maintenance

- **Next Business Day turnaround time.**
- **Onsite T&M Flat Rate service fee within 50-mile radius of major Metro Cities (rural areas subject to an additional flat rate travel cost)**
- **For T&M Flat Rate calls with multiple devices, additional devices repaired will be billed at hourly rate.**
- **Additional onsite service solutions available for national and international customers.**
- **Unmatched level of expertise from highly skilled technicians.**

\*Westlake, OH; Cincinnati, OH; Seattle, WA;  
Toronto, ON; Nijmegen, Netherlands

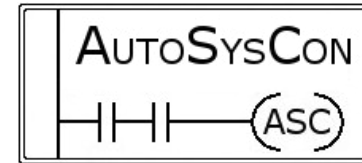
**AutoSysCon, Inc.**

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# Affordable Repair Solutions to Protect Your Investment.

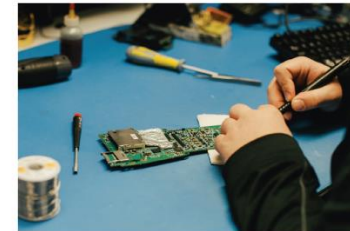


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## We've Got You Covered!

- Reduce Downtime
- 100% Customer Satisfaction
- Superior Service
- Manufacturer Trained Technicians
- Budget Conscious
- Quick Turnaround
- Repair Facilities Worldwide\*

\*Westlake, OH; Cincinnati, OH; Seattle, WA;  
Toronto, ON; Nijmegen, Netherlands



## Equipment Serviced:

- Barcode Scanners
- Thermal Barcode Printers
- Tablet Computers
- Mobile Computers
- Mobile Printers
- Apple/iOS Devices



## Service Plans: See reverse side for additional information

**Depot Maintenance Contract** – Equipment shipped in for repair. The cost of parts (except main boards) are included in the contract. Customizable annual or multi-year depot maintenance contracts available – review contract terms and conditions for details.

**Time & Material (T&M)** – Allows for flexibility to pay for repairs as needed. Free estimates provided (all equipment must be sent in for estimates) and pre-authorization is required prior to service. Denied repairs due to cost or considered “unrepairable” will be returned free of charge.

**Onsite Depot Maintenance Contract** – An affordable solution ideal for hard to ship equipment. Depending on the contract level selected, a technician will arrive onsite within 24-48 hours to perform the repair. Review contract terms and conditions for details.

**Onsite T&M Flat Rate Maintenance** – Our flat-rate service fee allows for the flexibility of onsite repairs only when you need them. This repair service is only available for large, hard to ship printers or facilities where a large footprint of printers is present. An estimate and pre-authorization of work is required prior to service, We have repair facilities in all major metropolitan cities in the US, so flat rate fees include the cost of travel within a 50-mile radius of any major metropolitan city. Should repair estimates be denied, customer is still responsible to pay flat-rate fee for technician’s time and travel costs (for travel beyond the 50-mile radius).